

iPad iOS Citrix WorkSpace
App installation

1. On your iPad open Safari and go to <http://receiver.citrix.com>
2. **Click Download for iOS**

Important update
about Citrix
Receiver and
Workspace app

Citrix Workspace app is a new client from Citrix that works similar to Citrix Receiver and is fully backward-compatible with your organization's Citrix infrastructure. Citrix Workspace app provides the full capabilities of Citrix Receiver, as well as new capabilities based on your organization's Citrix deployment.

We recommend that you download Citrix Workspace app.

Download Citrix Workspace app

Everything you need—your apps, files and desktops—at your fingertips.

Citrix Workspace app is the easy-to-install client software that provides seamless, secure access to everything you need to get work done. With this free download, you easily and securely get instant access to all applications, desktops and data from any device, including smartphones, tablets, PCs and Macs.

[Download for iOS](#)

Open Citrix Workspace App and **Select Get Started**

1:58 PM Fri Jan 4

44% 🔋

 Citrix Workspace

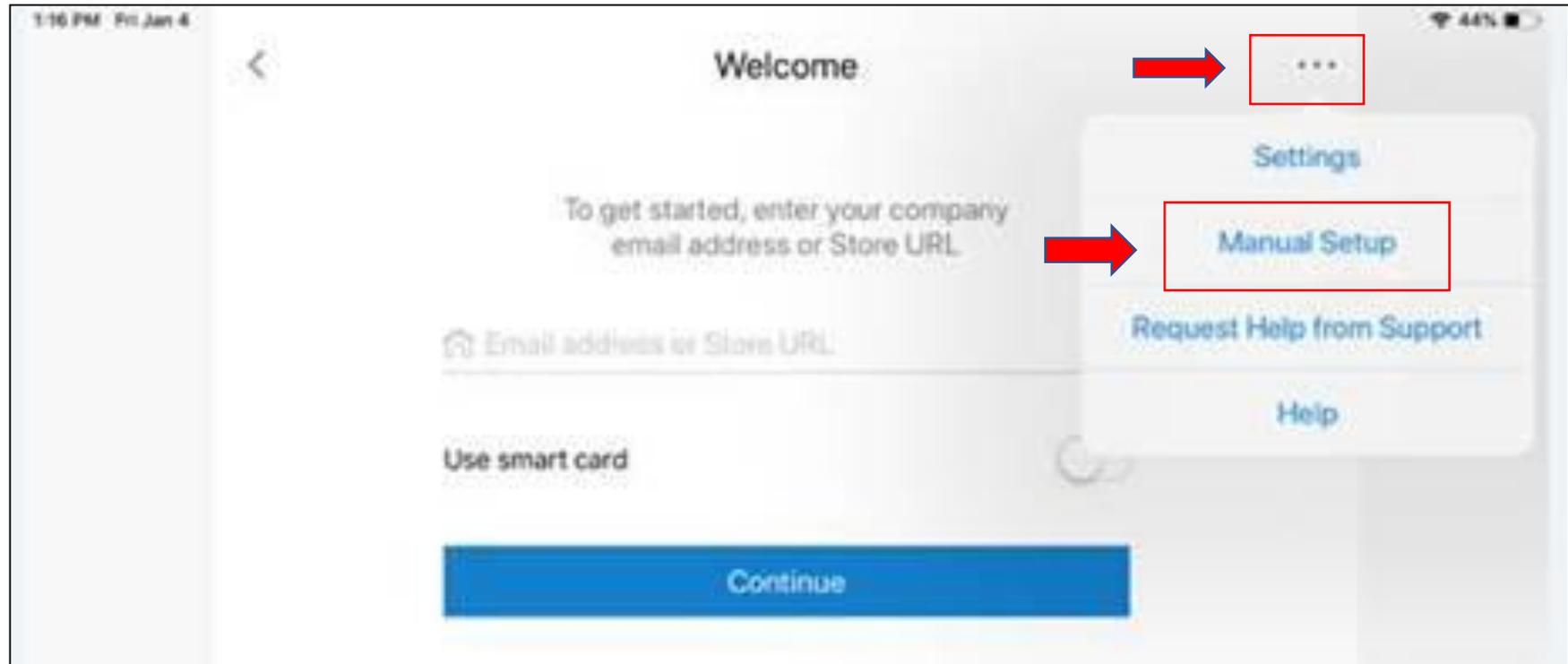


Securely access your favorite apps and services in one place and access them anytime on any device

[Get Started](#)

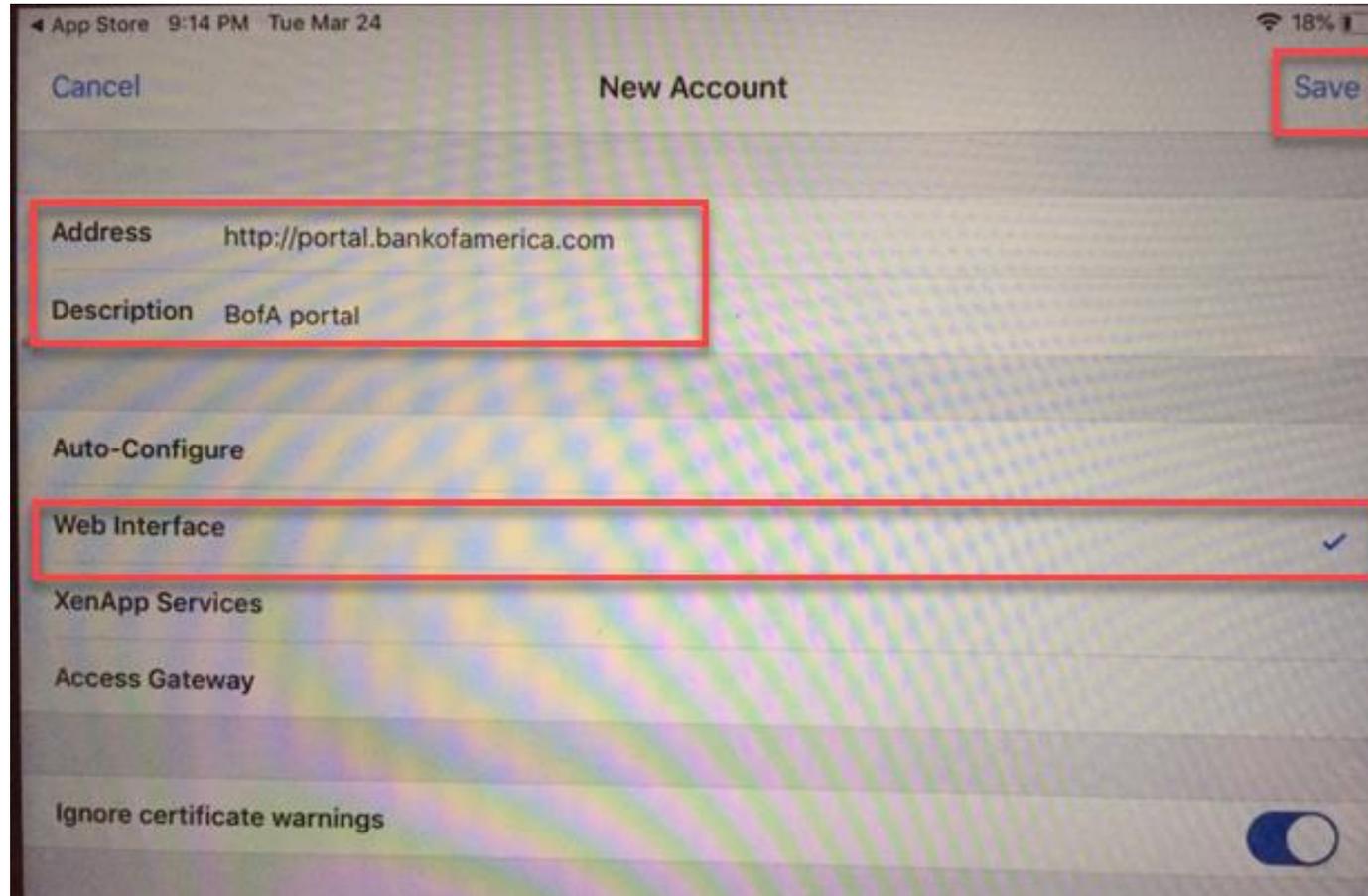
Don't have an account? [Try the demo.](#)

Click on three top right dots > select **Manual Setup**

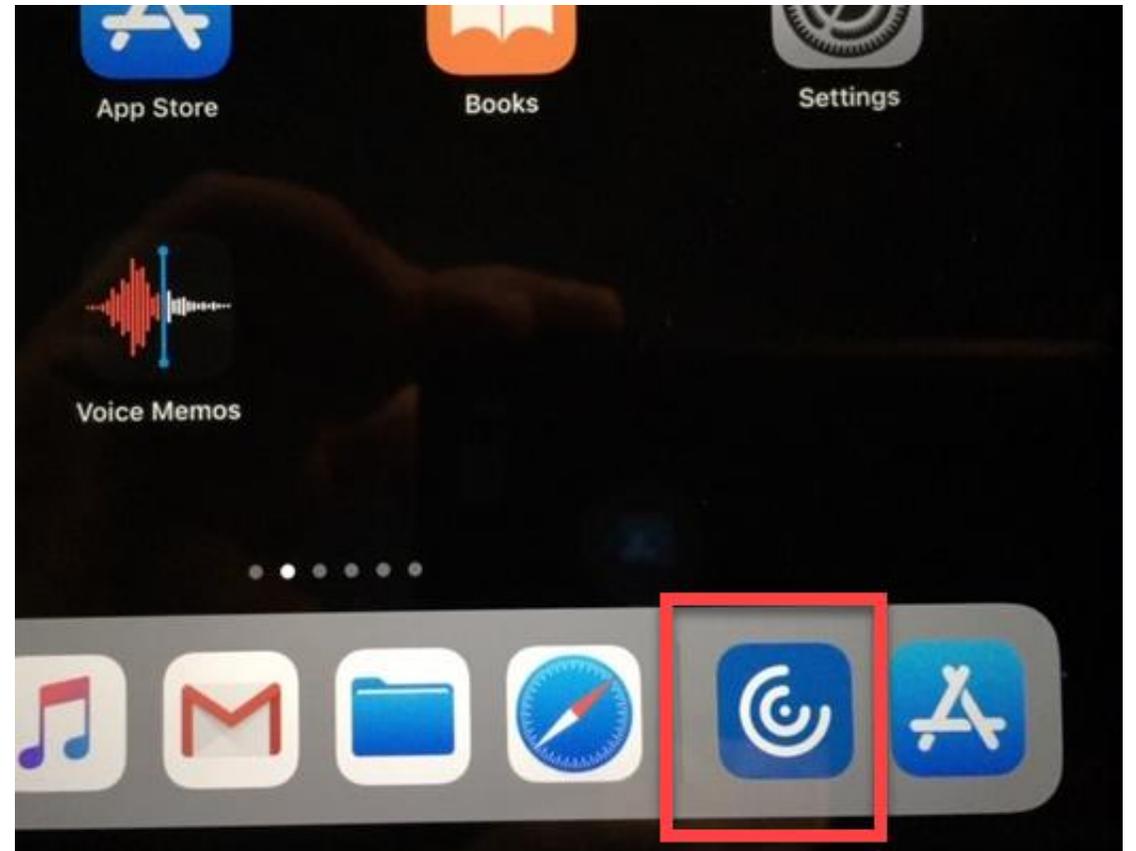
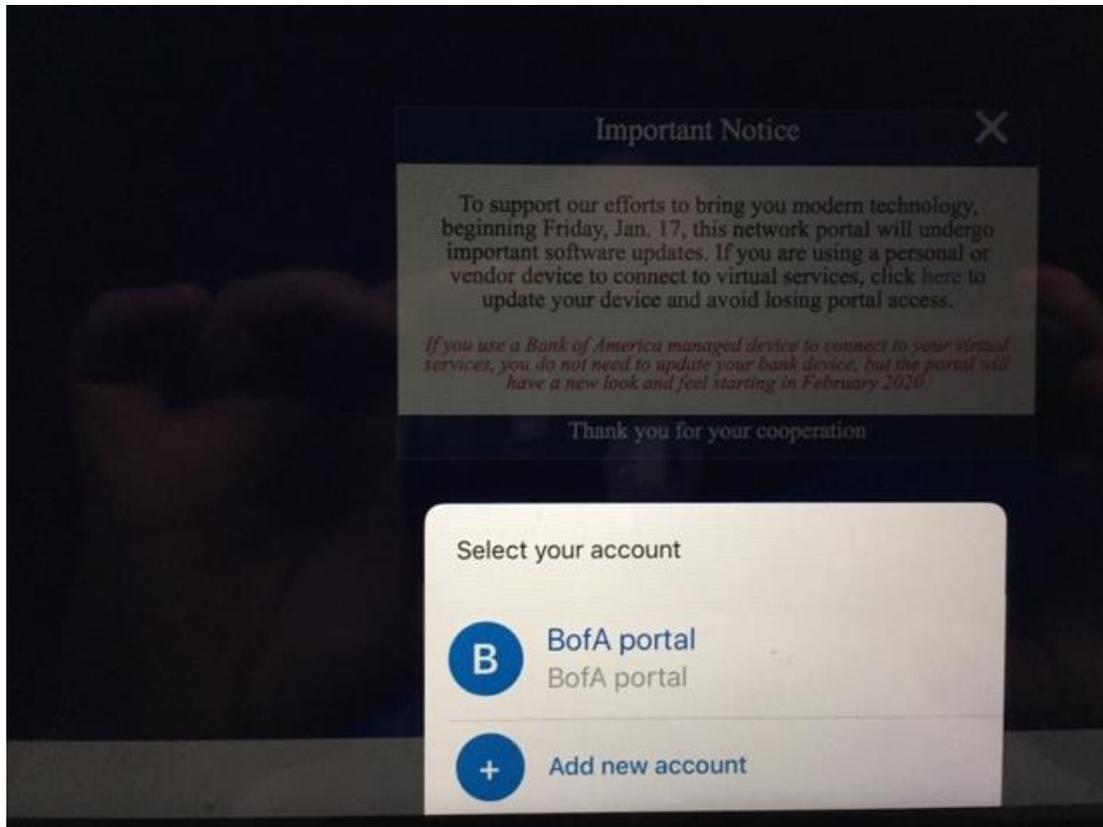


“New Account” window will appear. Please input required information

- Address = <https://portal.bankofamerica.com>
- Description = BofA Portal
- VERY IMPORTANT make sure **Web-Interface is Checked**
- Click **Save**



When opening the connection within the Citrix Workspace application on the Device, select **BofA Portal**. Launch Citrix Workspace app from the icon on your taskbar.



Choose the region where your device is located



The screenshot shows a dark blue interface with a 'Connect:' section containing three red buttons: 'CORP Portal-US', 'ASIA Portal-ASIA', and 'EMEA Portal-EMEA'. A red arrow points to the 'CORP Portal-US' button. Below this is a 'Helpful Links:' section with three items: 'Citrix Install and Connection Guide' (document icon), 'Download Citrix Workspace (Personal/Vendor Devices Only)' (download icon), and 'Activate/Test SafePass OTP Token' (OTP token icon).

Connect:

- CORP Portal-US
- ASIA Portal-ASIA
- EMEA Portal-EMEA

Helpful Links:

-  Citrix Install and Connection Guide
-  Download Citrix Workspace (Personal/Vendor Devices Only)
-  Activate/Test SafePass OTP Token

Generate SafePass One Time password (OTP) Token

Sign on with your credentials

That is it

Bank of America Portal

Standard ID:

Domain Password:

Token:

Domain:

SIGN ON

IMPORTANT NOTICE:
In support of our evolving brand, portal-us.bankofamerica.com now has a new look and feel. If you are unable to connect from your personal or vendor computer, update [Citrix Receiver](#) before contacting support

Helpful Links:
[Portal.bankofamerica.com](#)
[Send virtual OTP password](#)

LEGAL NOTICE
This is a private computer system restricted to those with proper authorization. If you are not authorized to access data on this system, disconnect immediately. Unauthorized user or access may be subject to prosecution or disciplinary action. Unless restricted by local law, all information, including any personal information, as well as encrypted communications on this system, including email and internet activity, are subject to review, monitoring, and recording at any time without notice or permission.

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Generate One Time Password (OTP)

For employees and contractors with Safepass Virtual Tokens

Use your SSO credentials to login in and send OTP

Standard ID

[Get Standard ID](#)

Password

[Manage your password](#)

NEXT

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